APPLICATION FOR RENTAL

# Rental Application for **The Copper**

**Notice: All adult applicants (18 years or older) must complete a separate application for rental.**

## APPLICANT INFORMATION

| LAST NAME | FIRST NAME | M.I. | SUFFIX |
|---|---|---|---|
| Tleulin | Rauan | | |

| SSN | BIRTH DATE | PHONE - TYPE |
|---|---|---|
| 117-79-**** | 12/3/1980 | (571) 275 - 4570 - Mobile |

| EMAIL |
|---|
| pmprotocol@gmail.com |

## CURRENT ADDRESS

| STREET ADDRESS | CITY | STATE | ZIP |
|---|---|---|---|
| 2425 Hunter Mill Rd | Vienna | VA | 22181 |

| DATE IN | DATE OUT | MONTHLY RENT |
|---|---|---|
| | current | $4,450.00 / Mo. |

## EMPLOYMENT & INCOME INFORMATION

| OCCUPATION | EMPLOYER/COMPANY |
|---|---|
| Consul General of the Republic of Kazakhstan | Consulate General |

| SUPERVISOR | SUPERVISOR PHONE | SALARY | START DATE |
|---|---|---|---|
| Ambassador Yerzhan Ashikbayev | (202) 232 - 5488 | $8,500.00/Mo. | |

| EMPLOYER ADDRESS | CITY | STATE | ZIP |
|---|---|---|---|
| 535 5th Ave 19th Floor, New York, NY | New York | NY | 10017 |

## BACKGROUND INFORMATION

| Have you ever filed for bankruptcy? | Have you ever willfully refused to pay rent when due? |
|---|---|
| NO | NO |
| **Have you ever been evicted from a tenancy or left owing money?** | **Have you ever been convicted of a crime?** |
| NO | NO |

## SUPPLEMENTAL QUESTIONS

**Will the tenant be receiving stove knob covers from property?**

☒ No, I do not want stove knob covers for my stove. There is no child under age six residing in my apartment.

**Window Guards:**

☒ Children 10 years of age or younger live in my apartment

**Were you referred by a broker?**

NO

**I (we) have seen the actual apartment for which I (we) are applying?:**

NO

**Preferred Mailing Address:**

2425 Hunter Mill Rd, Vienna, VA 22181 - US

Initials: R.T. 68386A10

## APPLICATION CONSENT

I hereby warrant that all statements set forth above are true.

I understand that a consumer report and/or an investigative consumer report may be requested in connection with my prospective or continuing housing or guarantor application with **The Copper** through RP On-Site LLC (On-Site). I understand that these reports may include information concerning my character, employment and income verification, general reputation, personal characteristics, public records information, criminal records information, education, qualifications, motor vehicle record, mode of living, credit and indebtedness information, and any other information which may reflect upon my potential for tenancy or guarantor status gathered from any individual, organization, entity, agency, or other source which may have knowledge concerning any such items of information.

I understand that **The Copper** may require income and employment verification in connection with my application. I further understand that income and employment verification require access to my employment, income, and payroll related information. I authorize and consent to the access to, use, and release of such information by On-Site, Trans Union LLC, and other applicable credit bureaus for the purpose of providing the verification services in relation to my application and during the course of any ongoing lease obligation arising from such application.

I understand that if an investigative consumer report is requested about me, I have the right to make a written request to **The Copper**, within a reasonable period of time, for complete and accurate disclosure of the nature and scope of the investigation requested.

I consent to the delivery of all notices or disclosures required by law via any medium so chosen by **The Copper** or On-Site, including but not limited to email or other electronic transmission. I understand that all notices shall be deemed received upon being sent.

By submitting this application, I certify that I have read and fully understand the disclosures and my rights detailed above and authorize On-Site to obtain, for the purpose of determining my eligibility for initial or continued tenancy or guarantor status, a consumer report and/or investigative consumer report and to disclose all information obtained by On-Site to **The Copper**, its affiliates, and assigns now and in the future. I also certify that I have read and fully understand my rights under the FCRA available at https://www.on-site.com/resources/consent/fcraDisclosuresConsent.pdf.

I understand that, upon written request, I will be informed whether or not a consumer report or an investigative consumer report was requested and, if such a report was requested, informed of the name and address of the credit reporting agency that furnished the report. With regard to "investigative consumer reports", I further understand that when I receive the name and address of the consumer reporting agency, I may request a copy of such report by contacting such agency. I acknowledge that I have received and read Article 23-A of the New York Correction Law (https://www.on-site.com/resources/consent/correctionLawArticle23a.pdf)

☒ *Application consent was digitally accepted by Rauan Tleulin*

**Signed by Rauan Tleulin**
Tue Jun 4 2024 12:53:25 PM EDT
Key: 68386A10; IP Address: 65.216.227.163

Rauan Tleulin *(Applicant)* *Date*

### The following charge(s) will appear on your card statement as *"ClickPay"*

| Application Fee - Charge Details | | | |
|---|---|---|---|
| **Name on Card** | **Account Number** | **Reference Number** | **Authorized** |
| Rauan Tleulin | XXXXXXXXXXXX2723 | 14680780 | $21.50 |
| *This card has been authorized for the amount above and will be charged when the application is processed.* | | | |

Initials: R.T. 68386A10

APPLICATION FOR RENTAL

# Rental Application for **The Copper**

**Notice: All adult applicants (18 years or older) must complete a separate application for rental.**

## APPLICANT INFORMATION

| LAST NAME | FIRST NAME | M.I. | SUFFIX |
|---|---|---|---|
| Dossova | Zhanna | | |

| SSN | BIRTH DATE | PHONE - TYPE |
|---|---|---|
| 797-16-**** | 11/23/1980 | (571) 275 - 5652 - Mobile |

**EMAIL**
gulmirazh@gmail.com

## EMERGENCY CONTACT

| NAME | ADDRESS |
|---|---|
| Rauan | 2425 Hunter Mill Rd, Vienna, 54 22181 |

| PHONE | EMAIL ADDRESS | RELATIONSHIP |
|---|---|---|
| (571) 275 - 4570 | Pmprotocol@gmail.com | husband |

## CURRENT ADDRESS

| STREET ADDRESS | CITY | STATE | ZIP |
|---|---|---|---|
| 2425 Hunter Mill Rd | Vienna | VA | 22181 |

| DATE IN | DATE OUT | MONTHLY RENT |
|---|---|---|
| | current | $4,550.00 / Mo. |

## EMPLOYMENT & INCOME INFORMATION

| OTHER INCOME DESCRIPTION | MONTHLY INCOME |
|---|---|
| Unemployed | $0.00/Yr. |

## BACKGROUND INFORMATION

| Have you ever filed for bankruptcy? | Have you ever willfully refused to pay rent when due? |
|---|---|
| NO | NO |
| **Have you ever been evicted from a tenancy or left owing money?** | **Have you ever been convicted of a crime?** |
| NO | NO |

## SUPPLEMENTAL QUESTIONS

**Will the tenant be receiving stove knob covers from property?**
☒ No, I do not want stove knob covers for my stove. There is no child under age six residing in my apartment.

**Window Guards:**
☒ Children 10 years of age or younger live in my apartment

**Were you referred by a broker?**
NO

**I (we) have seen the actual apartment for which I (we) are applying?:**
NO

**Preferred Mailing Address:**
2425 Hunter Mill Rd, Vienna, VA 22181 - US

Initials: Z.D. 8F669594

## APPLICATION CONSENT

I hereby warrant that all statements set forth above are true.

I understand that a consumer report and/or an investigative consumer report may be requested in connection with my prospective or continuing housing or guarantor application with **The Copper** through RP On-Site LLC (On-Site). I understand that these reports may include information concerning my character, employment and income verification, general reputation, personal characteristics, public records information, criminal records information, education, qualifications, motor vehicle record, mode of living, credit and indebtedness information, and any other information which may reflect upon my potential for tenancy or guarantor status gathered from any individual, organization, entity, agency, or other source which may have knowledge concerning any such items of information.

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I understand that if an investigative consumer report is requested about me, I have the right to make a written request to **The Copper**, within a reasonable period of time, for complete and accurate disclosure of the nature and scope of the investigation requested.

I consent to the delivery of all notices or disclosures required by law via any medium so chosen by **The Copper** or On-Site, including but not limited to email or other electronic transmission. I understand that all notices shall be deemed received upon being sent.

By submitting this application, I certify that I have read and fully understand the disclosures and my rights detailed above and authorize On-Site to obtain, for the purpose of determining my eligibility for initial or continued tenancy or guarantor status, a consumer report and/or investigative consumer report and to disclose all information obtained by On-Site to **The Copper**, its affiliates, and assigns now and in the future. I also certify that I have read and fully understand my rights under the FCRA available at https://www.on-site.com/resources/consent/fcraDisclosuresConsent.pdf.

I understand that, upon written request, I will be informed whether or not a consumer report or an investigative consumer report was requested and, if such a report was requested, informed of the name and address of the credit reporting agency that furnished the report. With regard to "investigative consumer reports", I further understand that when I receive the name and address of the consumer reporting agency, I may request a copy of such report by contacting such agency. I acknowledge that I have received and read Article 23-A of the New York Correction Law (https://www.on-site.com/resources/consent/correctionLawArticle23a.pdf)

☒ *Application consent was digitally accepted by Zhanna Dossova (Occupant)*

**Signed by Zhanna Dossova**
Tue Jun 4 2024 12:44:30 PM EDT
Key: 8F669594; IP Address: 74.96.94.23

Zhanna Dossova *(Applicant)* *Date*

### The following charge(s) will appear on your card statement as *"ClickPay"*

| Application Fee - Charge Details | | | |
|---|---|---|---|
| **Name on Card** | **Account Number** | **Reference Number** | **Authorized** |
| Zhanna Dossova | XXXXXXXXXXXX6760 | 14680735 | $21.50 |
| *This card has been authorized for the amount above and will be charged when the application is processed.* | | | |

Initials: Z.D. 8F669594

**California Required Notices**

**This report does not guarantee the accuracy or truthfulness of the information as to the subject of the investigation, but only that it is accurately copied from public records, and information generated as a result of identity theft, including evidence of criminal activity, may be inaccurately associated with the consumer who is the subject of the report.**

An investigative consumer reporting agency shall provide a consumer seeking to obtain a copy of a report or making a request to review a file, a written notice in simple, plain English and Spanish setting forth the terms and conditions of his or her right to receive all disclosures, as provided in CA Civil Code Section 1786.26.

This report was prepared using software provided by RP On-Site LLC, which can be contacted at: 2201 Lakeside Blvd., Richardson, TX 75082; 1-877-222-0384; or https://www.on-site.com/request-rental-report-or-submit-dispute/.

**Avisos obligatorios en el estado de California**

**El presente informe no garantiza la exactitud ni la veracidad de la información con respecto al tema de investigación, sino únicamente que es una copia exacta de los registros públicos y es posible que la información generada como consecuencia del robo de identidad, incluidos los registros de antecedentes delictivos, se haya asociado por error con el consumidor objeto del presente informe.**

Una agencia de investigación de verificación de crédito proporcionará al consumidor que desee obtener una copia de un informe o que solicite la revisión de un archivo un aviso por escrito en inglés y español, escrito en un lenguaje simple y claro, que establezca los términos y condiciones de su derecho a recibir todas las divulgaciones conforme a la Sección 1786.26 del Código Civil de California.

Este informe se preparo con el software proporcionado pro RP On-Site LLC, que puede contractarse en: 2201 Lakeside Blvd., Richardson, TX 75082; 1-877-222-0384; or https://www.on-site.com/request-rental-report-or-submit-dispute/.

# Rental Report for Rauan Tleulin

| The property's screening criteria result | |
|---|---|
| **PENDING** | There is screening pending and no overall recommendation yet. Any scores are preliminary, and do not necessarily reflect the final recommendation. |

**Score for Rauan Tleulin: 788**

| | | Importance | Result |
|---|---|---|---|
| AI Score | | Pass/Fail | |
| No Credit | | Pass/Conditional | |
| Total annual income to rent ratio exceeds 40.0 | | Pass/Fail | PENDING |
| May have been through a bankruptcy | | Pass/Fail | |
| No unpaid rental collections | | Pass/Fail | |
| Employment verification must not be Verified False | | Pass/Fail | PENDING |
| Criminal and Other Public Records: Felony Convictions | | Pass/Fail | |
| Total Considered Felony Convictions | None | Pass/Fail | |
| Alcohol | None ever | Pass/Fail | |
| Bad Check | None ever | Pass/Fail | |
| Criminal Other | None ever | Pass/Fail | |
| Drug Manufacture Distribution | None ever | Pass/Fail | |
| Drug Marijuana Use | None ever | Pass/Fail | |
| Drug Meth Manufacture | None ever | Pass/Fail | |
| Drug Use | None ever | Pass/Fail | |
| Fraud | None ever | Pass/Fail | |

| | | | |
|---|---|---|---|
| Government Obstruction | None ever | Pass/Fail | |
| Kidnapping | None ever | Pass/Fail | |
| Property Destruction | None ever | Pass/Fail | |
| Property Other | None ever | Pass/Fail | |
| Property Theft | None ever | Pass/Fail | |
| Prostitution | None ever | Pass/Fail | |
| Sex Offense Coerced | None ever | Pass/Fail | |
| Sex Offense Willful | None ever | Pass/Fail | |
| Society Other | None ever | Pass/Fail | |
| Violent Fatal | None ever | Pass/Fail | |
| Violent Non Fatal | None ever | Pass/Fail | |
| Weapons | None ever | Pass/Fail | |
| Wildlife | None ever | Pass/Fail | |
| Criminal and Other Public Records: Misdemeanor Convictions | | Pass/Fail | |
| Total Considered Misdemeanor Convictions | None | Pass/Fail | |
| Alcohol | None ever | Pass/Fail | |
| Bad Check | None ever | Pass/Fail | |
| Criminal Other | None ever | Pass/Fail | |
| Drug Manufacture Distribution | None ever | Pass/Fail | |
| Drug Marijuana Use | None ever | Pass/Fail | |
| Drug Meth Manufacture | None ever | Pass/Fail | |
| Drug Use | None ever | Pass/Fail | |
| Fraud | None ever | Pass/Fail | |
| Government Obstruction | None ever | Pass/Fail | |
| Kidnapping | None ever | Pass/Fail | |
| Property Destruction | None ever | Pass/Fail | |
| Property Other | None ever | Pass/Fail | |
| Property Theft | None ever | Pass/Fail | |
| Prostitution | None ever | Pass/Fail | |
| Sex Offense Coerced | None ever | Pass/Fail | |
| Sex Offense Willful | None ever | Pass/Fail | |
| Society Other | None ever | Pass/Fail | |
| Violent Fatal | None ever | Pass/Fail | |
| Violent Non Fatal | None ever | Pass/Fail | |
| Weapons | None ever | Pass/Fail | |
| Wildlife | None ever | Pass/Fail | |
| Is not a registered sex offender | | Pass/Fail | |

**NOTIFICATION(S)**

**APPLICANT: Applicant Social Security Number Has Never Been Issued or was Issued After June 2011 (Equifax)**
The social security number listed on the application has never been issued or was issued after June 2011. This could mean that the number was entered incorrectly, it is a Credit Privacy Number (CPN), or it was accurately issued after 2011. You should verify the information thoroughly before proceeding.

| Credit Quick Summary | |
|---|---|
| Total annual income (reported by Applicant) | $102,000.00 |
| Total **verified** annual income | Pending |
| Total **verified** combined annual income to rent ratio | Pending (based on rent of $9,040.21) |
| Total number of accounts | 6 |
| Accounts with no late payments | 6 (0 unpaid past due) |
| Accounts paid 30-59 days past due | 0 (0 unpaid past due) |
| Accounts paid 60-89 days past due | 0 (0 unpaid past due) |
| Accounts paid more than 90 days past due | 0 (0 unpaid past due) |
| Total outstanding balance | $263,782.00 ($0.00 past due) |
| Outstanding revolving debt | $1,372.00 (0% of limit) ($0.00 past due) |
| Outstanding loan balance | $262,410.00 ($0.00 past due) |
| Bankruptcies, foreclosures, and legal items | 0 |
| Collection total balance (includes past due) | $0.00 |
| Rental History records found | 0 |

| Identity | From Application | From Equifax |
|---|---|---|
| **Name:** | Rauan Tleulin | RAUAN TLEULIN |
| **SSN:** | 117-79-**** | 117-79-**** |
| **Birth Date:** | 12/**/1980 | 12/**/1980 |

| Addresses | From Application | From Equifax |
|---|---|---|
| | 2425 Hunter Mill Rd<br>Vienna, VA 22181 - US | 2425 HUNTER MILL RD. 317<br>VIENNA, VA 22181 (Applicant)<br>Reported 5/2024<br><br>520 12TH ST S 317<br>ARLINGTON, VA 22202 (Applicant)<br>Reported 10/2022 |

| Employment | From Application | From Equifax |
|---|---|---|
| **Applicant:** | Consul General of the Republic of Kazakhstan<br>Consulate General<br>$8,500.00/Mo. Total annual Income: $102,000.00 | |

**Employment Verifications**

From RealPage

| Requested For | Employer | Position Held | Annual Salary | Supervisor |
|---|---|---|---|---|
| Requested For<br>Rauan Tleulin<br>Requested Date<br>6/6/2024 | **Employer**<br>Consulate General | **Position Held**<br>Consul General of the Republic of Kazakhstan | **Annual Salary**<br>$102,000.00 | **Supervisor**<br>Ambassador Yerzhan Ashikbayev<br>(202) 232 - 5488 |
| | **Results**<br>Pending | | | |

**Criminal and Other Public Records**

| Requested For | Location Searched | Period Searched | Requested | Returned |
|---|---|---|---|---|
| Rauan Tleulin | Multistate Search | 6/6/2017 - 6/6/2024 | 6/6/2024 | 6/6/2024 |

**Results**

*No Records Found*

| National Sex Offender Registry History | | |
|---|---|---|
| **Requested For**<br>Rauan Tleulin | **Date Requested**<br>6/6/2024 | **Date Returned**<br>6/6/2024 |
| **Results**<br>*No Records Found* | | |

| Restricted Person Search | | |
|---|---|---|
| **Requested For**<br>Rauan Tleulin | **Requested**<br>6/6/2024 | **Returned**<br>6/6/2024 |
| **Results**<br>*No Records Found* | | |

| Risk Models | | |
|---|---|---|
| **From RealPage** | | |
| **Risk Model Name**<br>RealPage AI Score (Applicant) | **Score**<br>788 | **Score Factors**<br>Tradeline scoring<br>Debt-to-income ratio<br>Credit Score<br>Rental Payment History |
| | **Description**<br>RealPage AI Score uses machine-learning and data patterns in credit score, debt/liability types, trade lines, rental payment history, and renter behavior to achieve reduced bad debt. The RealPage AI Score range is between 1 and 1000 (the higher the score, the less risky the consumer). | |
| **From Equifax** | | |
| **Risk Model Name**<br>Credit Score (Applicant) | **Score**<br>740 | **Score Factors**<br>The date that you opened your oldest account is too recent<br>Lack of sufficient credit history<br>The balances on your accounts are too high compared to loan amounts<br>Open real estate account balances are too high compared to their loan amounts |
| | **Description**<br>This credit score is a widely used risk model that uses credit report data to predict the likelihood of default. The credit score range is between 300 and 850 (the higher the score, the less risky the consumer). | |

| Credit Accounts | | | | | | | |
|---|---|---|---|---|---|---|---|
| **From Equifax** | | | | | | | |
| **Account Name**<br>PENNYMAC LOAN SERVIC (Applicant) | **Opened**<br>3/2024 | **Last Active**<br>4/2024 | **30-59** | **60-89** | **90+** | **Past Due** | **Balance**<br>$262,410.00 |
| | **Monthly Payment**<br>$2,010.00 | **High Credit**<br>$262,631.00 | **Type**<br>MORTGAGE | **Comments**<br>FIXED RATE<br>Rate/Status 1: Pays account as agreed | | | |
| **Account Name**<br>BESTBUY/CBNA (Applicant) | **Opened**<br>11/2022 | **Last Active**<br>4/2024 | **30-59** | **60-89** | **90+** | **Past Due** | **Balance**<br>$1,244.00 |
| | **Monthly Payment**<br>$30.00 | **High Credit**<br>$3,149.00 | **Type**<br>REVOLVING | **Comments**<br>CREDIT CARD<br>Rate/Status 1: Pays account as agreed | | | |

**Payment History**

| 5/24 | | 3/24 | | 1/24 | | 11/23 | | 9/23 | | 7/23 | | 5/23 | | 3/23 | | 1/23 | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Account Name | Opened | Last Active | 30-59 | 60-89 | 90+ | Past Due | Balance |
|---|---|---|---|---|---|---|---|
| CITICARDS CBNA (Applicant) | 11/2019 | 4/2024 | | | | | $128.00 |

| Monthly Payment | High Credit | Type | Comments |
|---|---|---|---|
| $41.00 | $3,118.00 | REVOLVING | Rate/Status 1: Pays account as agreed |

**Payment History**

| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 5/24 | | 3/24 | | 1/24 | | 11/23 | | 9/23 | | 7/23 | | 5/23 | | 3/23 | | 1/23 | | 11/22 | | 9/22 | | 7/22 | |

| Account Name | Opened | Last Active | 30-59 | 60-89 | 90+ | Past Due | Balance |
|---|---|---|---|---|---|---|---|
| APPLE CARD - GS BANK (Applicant) | 8/2022 | 3/2024 | | | | | $0.00 |

| Monthly Payment | High Credit | Type | Comments |
|---|---|---|---|
| | $6,186.00 | REVOLVING | CREDIT CARD Rate/Status 1: Pays account as agreed |

**Payment History**

| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 4/24 | | 2/24 | | 12/23 | | 10/23 | | 8/23 | | 6/23 | | 4/23 | | 2/23 | | 12/22 | | 10/22 | |

| Account Name | Opened | Last Active | 30-59 | 60-89 | 90+ | Past Due | Balance |
|---|---|---|---|---|---|---|---|
| JPMCB CARD SERVICES (Applicant) | 5/2023 | 3/2024 | | | | | $0.00 |

| Monthly Payment | High Credit | Type | Comments |
|---|---|---|---|
| | $747.00 | REVOLVING | Rate/Status 1: Pays account as agreed |

**Payment History**

| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 5/24 | | 3/24 | | 1/24 | | 11/23 | | 9/23 | | 7/23 | |

| Account Name | Opened | Last Active | 30-59 | 60-89 | 90+ | Past Due | Balance |
|---|---|---|---|---|---|---|---|
| MACYS/CITIBANK, N.A. (Applicant) | 9/2023 | 10/2023 | | | | | $0.00 |

| Monthly Payment | High Credit | Type | Comments |
|---|---|---|---|
| | $253.00 | REVOLVING | CHARGE Rate/Status 1: Pays account as agreed |

**Payment History**

| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|---|---|---|---|---|---|---|---|
| 5/24 | | 3/24 | | 1/24 | | 11/23 | |

**Previous Credit Inquiries**

| From Equifax | |
|---|---|
| 2/2024 | ADVANTAGE CREDIT,INC (Applicant) |
| 12/2023 | PARTNERS CREDIT & VE (Applicant) |
| 11/2022 | CITIBANK NA., BEST B (Applicant) |
| 8/2022 | CBNA (Applicant) |

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# Rental Report for Zhanna Dossova (Occupant)

| The property's screening criteria result | |
|---|---|
| **PENDING** | There is screening pending and no overall recommendation yet. Any scores are preliminary, and do not necessarily reflect the final recommendation. |

**Score for Zhanna Dossova (Occupant): No Credit**

| | | Importance | Result |
|---|---|---|---|
| AI Score | | Not Considered | No Credit |
| No Credit | | Pass/Conditional | |
| No unpaid rental collections | | Pass/Fail | |
| Criminal and Other Public Records: Felony Convictions | | Pass/Fail | |
| Total Considered Felony Convictions | None | Pass/Fail | |
| Alcohol | None ever | Pass/Fail | |
| Bad Check | None ever | Pass/Fail | |
| Criminal Other | None ever | Pass/Fail | |
| Drug Manufacture Distribution | None ever | Pass/Fail | |
| Drug Marijuana Use | None ever | Pass/Fail | |
| Drug Meth Manufacture | None ever | Pass/Fail | |
| Drug Use | None ever | Pass/Fail | |
| Fraud | None ever | Pass/Fail | |
| Government Obstruction | None ever | Pass/Fail | |
| Kidnapping | None ever | Pass/Fail | |
| Property Destruction | None ever | Pass/Fail | |

| | | | |
|---|---|---|---|
| Property Other | None ever | Pass/Fail | 👍 |
| Property Theft | None ever | Pass/Fail | 👍 |
| Prostitution | None ever | Pass/Fail | 👍 |
| Sex Offense Coerced | None ever | Pass/Fail | 👍 |
| Sex Offense Willful | None ever | Pass/Fail | 👍 |
| Society Other | None ever | Pass/Fail | 👍 |
| Violent Fatal | None ever | Pass/Fail | 👍 |
| Violent Non Fatal | None ever | Pass/Fail | 👍 |
| Weapons | None ever | Pass/Fail | 👍 |
| Wildlife | None ever | Pass/Fail | 👍 |
| Criminal and Other Public Records: Misdemeanor Convictions | | Pass/Fail | 👍 |
| Total Considered Misdemeanor Convictions | None | Pass/Fail | 👍 |
| Alcohol | None ever | Pass/Fail | 👍 |
| Bad Check | None ever | Pass/Fail | 👍 |
| Criminal Other | None ever | Pass/Fail | 👍 |
| Drug Manufacture Distribution | None ever | Pass/Fail | 👍 |
| Drug Marijuana Use | None ever | Pass/Fail | 👍 |
| Drug Meth Manufacture | None ever | Pass/Fail | 👍 |
| Drug Use | None ever | Pass/Fail | 👍 |
| Fraud | None ever | Pass/Fail | 👍 |
| Government Obstruction | None ever | Pass/Fail | 👍 |
| Kidnapping | None ever | Pass/Fail | 👍 |
| Property Destruction | None ever | Pass/Fail | 👍 |
| Property Other | None ever | Pass/Fail | 👍 |
| Property Theft | None ever | Pass/Fail | 👍 |
| Prostitution | None ever | Pass/Fail | 👍 |
| Sex Offense Coerced | None ever | Pass/Fail | 👍 |
| Sex Offense Willful | None ever | Pass/Fail | 👍 |
| Society Other | None ever | Pass/Fail | 👍 |
| Violent Fatal | None ever | Pass/Fail | 👍 |
| Violent Non Fatal | None ever | Pass/Fail | 👍 |
| Weapons | None ever | Pass/Fail | 👍 |
| Wildlife | None ever | Pass/Fail | 👍 |
| Is not a registered sex offender | | Pass/Fail | 👍 |

**NOTIFICATION(S)**

**APPLICANT: Applicant Social Security Number Has Never Been Issued or was Issued After June 2011 (Equifax)**
The social security number listed on the application has never been issued or was issued after June 2011. This could mean that the number was entered incorrectly, it is a Credit Privacy Number (CPN), or it was accurately issued after 2011. You should verify the information thoroughly before proceeding.

**APPLICANT: no matching name found**
The name for the primary applicant does not match any records on file. Please check if you entered the name accurately and re-run the report if necessary. This warning means that the applicant fraudulently submitted incorrect information or that the record on file is incorrect. You should carefully verify the information on the application before proceeding.

**SPECIAL CONDITION: No credit found**
On-Site.com found no credit on this report; the property's screening criteria is set to automatically Approve with Conditions.

| Credit Quick Summary | | |
|---|---|---|
| Total annual income (reported by Applicant) | $0.00 | *This applicant has no credit accounts on file* |
| Total combined annual income to rent ratio | 9.4 (based on rent of $10,848.25) | |
| Total number of accounts | 0 | |
| Accounts with no late payments | 0 (0 unpaid past due) | |
| Accounts paid 30-59 days past due | 0 (0 unpaid past due) | |
| Accounts paid 60-89 days past due | 0 (0 unpaid past due) | |
| Accounts paid more than 90 days past due | 0 (0 unpaid past due) | |
| Total outstanding balance | $0.00 ($0.00 past due) | |
| Outstanding revolving debt | $0.00 (0% of limit) ($0.00 past due) | |
| Outstanding loan balance | $0.00 ($0.00 past due) | |
| Bankruptcies, foreclosures, and legal items | 0 | |
| Collection total balance (includes past due) | $0.00 | |
| Rental History records found | 0 | |

| Identity | From Application | From Equifax |
|---|---|---|
| **Name:** | Zhanna Dossova (Occupant) | |
| **SSN:** | 797-16-**** | |
| **Birth Date:** | 11/**/1980 | |

| Addresses | From Application | From Equifax |
|---|---|---|
| | 2425 Hunter Mill Rd<br>Vienna, VA 22181 - US | |

| Employment | From Application | From Equifax |
|---|---|---|
| **Applicant:** | N/A (Auto-generated placeholder)<br>N/A<br>$0.00/Mo. Total annual Income: $0.00 | |

**Criminal and Other Public Records**

| Requested For | Location Searched | Period Searched | Requested | Returned |
|---|---|---|---|---|
| Zhanna Dossova (Occupant) | Multistate Search | 6/6/2017 - 6/6/2024 | 6/6/2024 | 6/6/2024 |

**Results**
*No Records Found*

**National Sex Offender Registry History**

| Requested For | Date Requested | Date Returned |
|---|---|---|
| Zhanna Dossova (Occupant) | 6/6/2024 | 6/6/2024 |

**Results**
*No Records Found*

**Restricted Person Search**

| Requested For | Requested | Returned |
|---|---|---|
| Zhanna Dossova | 6/6/2024 | 6/6/2024 |

**Results**
*No Records Found*

*Para información en español, visite www.consumerfinance.gov/learnmore o escribe a la Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.*

## A Summary of Your Rights Under the Fair Credit Reporting Act

The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Here is a summary of your major rights under FCRA. **For more information, including information about additional rights, go to** www.consumerfinance.gov/learnmore **or write to: Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.**

- **You must be told if information in your file has been used against you.** Anyone who uses a credit report or another type of consumer report to deny your application for credit, insurance, or employment – or to take another adverse action against you – must tell you, and must give you the name, address, and phone number of the agency that provided the information.
- **You have the right to know what is in your file.** You may request and obtain all the information about you in the files of a consumer reporting agency (your "file disclosure"). You will be required to provide proper identification, which may include your Social Security number. In many cases, the disclosure will be free. You are entitled to a free file disclosure if:
    - a person has taken adverse action against you because of information in your credit report;
    - you are the victim of identity theft and place a fraud alert in your file;
    - your file contains inaccurate information as a result of fraud;
    - you are on public assistance;
    - you are unemployed but expect to apply for employment within 60 days.

In addition, all consumers are entitled to one free disclosure every 12 months upon request from each nationwide credit bureau and from nationwide specialty consumer reporting agencies. See www.consumerfinance.gov/learnmore for additional information.

- **You have the right to ask for a credit score.** Credit scores are numerical summaries of your credit-worthiness based on information from credit bureaus. You may request a credit score from consumer reporting agencies that create scores or distribute scores used in residential real property loans, but you will have to pay for it. In some mortgage transactions, you will receive credit score information for free from the mortgage lender.
- **You have the right to dispute incomplete or inaccurate information.** If you identify information in your file that is incomplete or inaccurate, and report it to the consumer reporting agency, the agency must investigate unless your dispute is frivolous. See www.consumerfinance.gov/learnmore for an explanation of dispute procedures.
- **Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information.** Inaccurate, incomplete, or unverifiable information must be removed or corrected, usually within 30 days. However, a consumer reporting agency may continue to report information it has verified as accurate.
- **Consumer reporting agencies may not report outdated negative information.** In most cases, a consumer reporting agency may not report negative information that is more than seven years old, or bankruptcies that are more than 10 years old.
- **Access to your file is limited.** A consumer reporting agency may provide information about you only to people with a valid need – usually to consider an application with a creditor, insurer, employer, landlord, or other business. The FCRA specifies those with a valid need for access.
- **You must give your consent for reports to be provided to employers.** A consumer reporting agency may not give out information about you to your employer, or a potential employer, without your written consent given to the employer. Written consent generally is not required in the trucking industry. For more information, go to www.consumerfinance.gov/learnmore
- **You may limit "prescreened" offers of credit and insurance you get based on information in your credit report.** Unsolicited "prescreened" offers for credit and insurance must include a toll-free phone number you can call if you choose to remove your name and address form the lists these offers are based on. You may opt out with the nationwide credit bureaus at 1-888-5-OPTOUT (1-888-567-8688).
- The following FCRA right applies with respect to nationwide consumer reporting agencies:

    **CONSUMERS HAVE THE RIGHT TO OBTAIN A SECURITY FREEZE**

    **You have a right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization.** The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit.

    As an alternative to a security freeze, you have the right to place an initial or extended fraud alert on your credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting 7 years.

    A security freeze does not apply to a person or entity, or its affiliates, or collection agencies acting on behalf of the person or entity, with which you have an existing account that requests information in your credit report for the purposes of reviewing or collecting the account. Reviewing the account includes activities related to account maintenance, monitoring, credit line increases, and account upgrades and enhancements.

- **You may seek damages from violators.** If a consumer reporting agency, or, in some cases, a user of consumer reports or a furnisher of information to a consumer reporting agency violates the FCRA, you may be able to sue in state or federal court.
- **Identity theft victims and active duty military personnel have additional rights.** For more information, visit www.consumerfinance.gov/learnmore.

**States may enforce the FCRA, and many states have their own consumer reporting laws. In some cases, you may have more rights under state law. For more information, contact your state or local consumer protection agency or your state Attorney General. For information about your federal rights, contact:**

| TYPE OF BUSINESS: | CONTACT: |
|---|---|
| 1.a. Banks, savings associations, and credit unions with total assets of over $10 billion and their affiliates<br>b. Such affiliates that are not banks, savings associations, or credit unions also should list, in addition to the CFPB: | a. Consumer Financial Protection Bureau<br>1700 G Street, N.W.<br>Washington, DC 20552<br>b. Federal Trade Commission<br>Consumer Response Center<br>600 Pennsylvania Avenue, N.W.<br>Washington, DC 20580<br>(877) 382-4357 |
| 2. To the extent not included in item 1 above:<br>a. National banks, federal savings associations, and federal branches and federal agencies of foreign banks<br>b. State member banks, branches and agencies of foreign banks (other than federal branches, federal agencies, and Insured State Branches of Foreign Banks), commercial lending companies owned or controlled by foreign banks, and organizations operating under section 25 or 25A of the Federal Reserve Act.<br>c. Nonmember Insured Banks, Insured State Branches of Foreign Banks, and insured state savings associations<br>d. Federal Credit Unions | a. Office of the Comptroller of the Currency<br>Customer Assistance Group<br>1301 McKinney Street, Suite 3450<br>Houston, TX 77010-9050<br>b. Federal Reserve Consumer Help Center<br>P.O. Box 1200<br>Minneapolis, MN 55480<br>c. FDIC Consumer Response Center<br>1100 Walnut Street, Box #11<br>Kansas City, MO 64106<br>d. National Credit Union Administration<br>Office of Consumer Financial Protection (OCFP)<br>Division of Consumer Compliance Policy and Outreach<br>1775 Duke Street<br>Alexandria, VA 22314 |
| 3. Air carriers | Asst. General Counsel for Aviation Enforcement & Proceedings<br>Aviation Consumer Protection Division<br>Department of Transportation<br>1200 New Jersey Avenue, S.E.<br>Washington, DC 20590 |
| 4. Creditors Subject to the Surface Transportation Board | Office of Proceedings, Surface Transportation Board<br>Department of Transportation<br>395 E Street, S.W.<br>Washington, DC 20423 |
| 5. Creditors Subject to the Packers and Stockyards Act, 1921 | Nearest Packers and Stockyards Administration area supervisor |
| 6. Small Business Investment Companies | Associate Deputy Administrator for Capital Access<br>United States Small Business Administration<br>409 Third Street, S.W., Suite 8200<br>Washington, DC 20416 |
| 7. Brokers and Dealers | Securities and Exchange Commission<br>100 F Street, N.E.<br>Washington, DC 20549 |
| 8. Federal Land Banks, Federal Land Bank Associations, Federal Intermediate Credit Banks, and Production Credit Associations | Farm Credit Administration<br>1501 Farm Credit Drive<br>McLean, VA 22102-5090 |
| 9. Retailers, Finance Companies, and All Other Creditors Not Listed Above | Federal Trade Commission<br>Consumer Response Center<br>600 Pennsylvania Avenue, N.W.<br>Washington, DC 20580<br>(877) 382-4357 |

## A Summary of Your Additional Rights in New York

You have a right to place a "security freeze" on your credit report, which will prohibit a consumer credit reporting agency from releasing information in your credit report without your express authorization. A security freeze must be requested in writing by certified or overnight mail. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent.

To place a security freeze on your credit report, you must contact each of these credit reporting agencies:

**Equifax Security Freeze**
P.O. Box 105788
Atlanta, GA 30348
(800) 685-1111
**https://www.freeze.equifax.com**

**Experian Security Freeze**
P.O. Box 9554
Allen, TX 75013
(888) 397-3742
**https://www.experian.com/freeze/center.html**

**TransUnion LLC**
P.O. Box 2000
Chester, PA 19022-2000
(888) 909-8872
**www.transunion.com/personal-credit/credit-disputes/credit-freezes.page**

However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit mortgage, government services or payments, insurance, rental housing, employment, investment, license, cellular phone, utilities, digital signature, Internet credit card transaction, or other services, including an extension of credit at point of sale. When you place a security freeze on your credit report, you will be provided a personal identification number or password to use if you choose to remove the freeze on your credit report or authorize the release of your credit report to a specific party or for a period of time after the freeze is in place. To provide that authorization you must contact the consumer credit reporting agency and provide all of the following:

1. The personal identification number or password;
2. Proper identification to verify your identity;
3. The proper information regarding the party or parties who are to receive the credit report or the period of time for which the report shall be available to users of the credit report; and
4. Payment of any applicable fee.

A consumer reporting agency must authorize the release of your credit report no later than three business days after receiving the above information.

A security freeze does not apply to circumstances in which you have an existing account relationship and a copy of your report is requested by your existing creditor or its agents or affiliates for certain types of account review, collection, fraud control or similar activities.

If you are actively seeking credit, you should understand that the procedures involved in lifting a security freeze may slow your application for credit. You should plan ahead and lift a freeze, either completely if you are shopping around, or specifically for a certain creditor, before applying for new credit.

Additional rights under your state's law, which are also in the federal Fair Credit Reporting Act, are explained in the enclosed Summary of Your Rights under the Fair Credit Reporting Act.

★ UNITED STATES DEPARTMENT OF STATE ★

DIPLOMATIC IDENTIFICATION CARD

PID# 5005-8382-52 Expires: 07/31/2027

Mission:
KAZAKHSTAN
EMBASSY

Name:
TLEULIN,
RAUAN

DOB: 12/03/1980

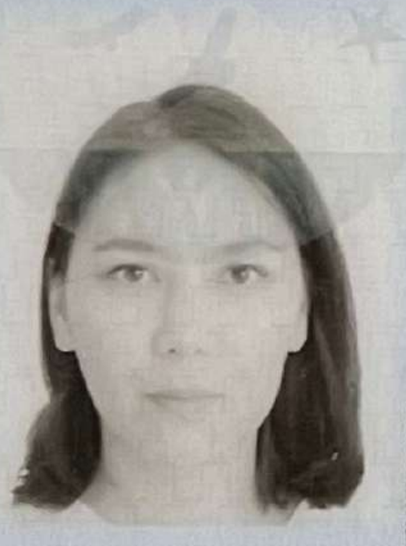
Title:
MINISTER COUNSELOR

Location:
WASHINGTON, DC

USA

SEE REVERSE SIDE FOR STATEMENT OF IMMUNITY

★ UNITED STATES DEPARTMENT OF STATE ★



DIPLOMATIC IDENTIFICATION CARD

PID# 5005-8383-51 Expires: 07/31/2027

Mission:
KAZAKHSTAN
EMBASSY

Name:
DOSSOVA,
ZHANNA

DOB: 11/23/1980

Title:
FAMILY MEMBER

Location:
WASHINGTON, DC

USA

SEE REVERSE SIDE FOR STATEMENT OF IMMUNITY

**ҚАЗАҚСТАН РЕСПУБЛИКАСЫНЫҢ БАС КОНСУЛДЫҒЫ**
Нью-Йорк қаласы

**CONSULATE GENERAL OF THE REPUBLIC OF KAZAKHSTAN**
New York City

10017, АҚШ, Нью-Йорк қаласы, 5 авеню, 535, 19 қабат
Тел.: + 1 (646) 370-6331,
факс: + 1 (646) 370-6334
E-mail: consul.newyork@mfa.kz
website: www.gov.kz/memleket/entities/mfa-newyork/

535 Fifth Avenue,19th fl, New York, NY 10017.
Tel.: +1 (646) 370-6331
Fax: +1 (646) 370-6334
E-mail: consul.newyork@mfa.kz
website: www.gov.kz/memleket/entities/mfa-newyork/

**June 5, 2024**

**№ 30-145**

**To American Copper Building LLC**

**Re: 626 1st Avenue**
**New York, NY 10016**
**Apartment: W26C**

Please be assured that Rauan Tleulin, the Consul General of Kazakhstan in New York, does not have diplomatic immunity regarding entering into a lease for the above-mentioned apartment in the Copper Residence. His diplomatic immunity, if any, does not preclude him from being held liable in a civil action arising out of a contract concluded by him in his private capacity and not within the scope of his official duties.

I further acknowledge that this letter bears the official seal of the Consulate. Moreover, the Consulate General informs that the monthly rent payment (gross - $9,018.26 / net - $7,611.41) and deposit within the two-year lease agreement starting June 30, 2024, will be guaranteed and paid by the Consulate General of Kazakhstan in New York.

Thank you for your attention to this matter.

**Sincerely,**

**Murat Sazanov**

**Acting Consul General**

Citibank Client Services 008
PO Box 6201
Sioux Falls, SD 57117-6201

000
CITIBANK, N. A.
**Account**
**6785759031**

RAUAN TLEULIN
ZHANNA DOSSOVA
2425 Hunter Mill Rd
Vienna VA 22181-3009

**Statement Period**
**Mar 1 - Mar 31, 2024**



## BASIC BANKING PACKAGE AS OF MARCH 31, 2024

| **Relationship Summary:** | |
|---|---|
| **Checking** | **$16,931.91** |
| **Savings** | ----- |
| **Investments (not FDIC Insured)** | ----- |
| **Loans** | ----- |

As of August 19, 2023, the $10.00 fee for Bond Coupon Redemption and $25.00 fee for Consular/Verification Letters will no longer be charged for all account packages.

## BASIC BANKING PACKAGE FEES

| Regular Checking Fees | | Your Fees this Statement Period |
|---|---|---|
| Monthly Service Fee* | $12.00 | Waived due to deposit balances |
| Fee for non-Citibank ATM transaction | $2.50 | None |

*To waive the monthly service fee, make one qualifying direct deposit and one qualifying bill payment during the statement period, or maintain $1,500+ in qualifying linked deposit accounts for the previous calendar month. Qualifying bill payments are those made using Citibank Online, Citi Mobile or Citiphone Banking.

All fees assessed in this statement period, including non-Citibank ATM fees, will appear as charges on your next Citibank monthly statement (to the account that is currently debited for your monthly service fee).

Please refer to your Client Manual-Consumer Accounts and Marketplace Addendum booklet for details on how we determine your monthly fees and charges.

## CHECKING ACTIVITY

**Regular Checking**
**6785759031**

**Beginning Balance:** $88,795.18
**Ending Balance:** $16,931.91

| Date | Description | Amount Subtracted | Amount Added | Balance |
|---|---|---|---|---|
| 03/01 | Debit Card Purchase Return 02/28 #6760<br>ZARA.COM/USA NEW YORK NY 24060<br>Specialty Retail stores | | 3.17 | |
| 03/01 | Debit Card Purchase Return 02/29 #6760<br>Zara.com New York NY 24060<br>Specialty Retail stores | | 21.10 | |
| 03/01 | Debit Card Purchase Return 02/29 #6760<br>Zara.com New York NY 24060<br>Specialty Retail stores | | 24.36 | |

## CHECKING ACTIVITY

Continued

| Date | Description | Amount Subtracted | Amount Added | Balance |
|---|---|---|---|---|
| 03/01 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24060 Specialty Retail stores | | 31.77 | |
| 03/01 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24060 Specialty Retail stores | | 48.72 | |
| 03/01 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24060 Specialty Retail stores | | 125.92 | |
| 03/01 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 35.23 | | |
| 03/01 | Debit Card Purchase 02/28 #6760 Zara.com New York NY 24060 Specialty Retail stores | 211.90 | | 88,803.09 |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 3.17 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 ZARA.COM/USA NEW YORK NY 24061 Specialty Retail stores | | 3.17 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 6.35 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 ZARA.COM/USA NEW YORK NY 24061 Specialty Retail stores | | 6.35 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 10.59 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 10.59 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 10.59 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 10.59 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 ZARA.COM/USA NEW YORK NY 24061 Specialty Retail stores | | 10.59 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 13.77 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 13.77 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 ZARA.COM/USA NEW YORK NY 24061 Specialty Retail stores | | 16.94 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Uniqlo USA LLC New York NY 24061 Specialty Retail stores | | 31.60 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 63.39 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 93.17 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 211.90 | |
| 03/04 | Debit Card Purchase Return 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | | 232.04 | |
| 03/04 | Zelle Debit PAY ID:CTIGq1Vb7lHu ORG ID:CTI NAME:AIZHAN UTEGE | 5.50 | | |
| 03/04 | Zelle Debit PAY ID:CTIblxepAa2r ORG ID:CTI NAME:DINMUKHAMED | 50.00 | | |
| 03/04 | Debit PIN Purchase TJMAXX #0 2700 POTOMAC WOODBRIDGE 08AUS07153 | 17.97 | | |
| 03/04 | Debit PIN Purchase SAMSONITE FCTRY PRINCE WILLM08AUS07159 | 273.74 | | |
| 03/04 | Debit Card Purchase 02/29 02:59p #6760 LIDL #1546 VIENNA VA 24061 Food & Beverages | 40.96 | | |
| 03/04 | Debit Card Purchase 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | 136.74 | | |
| 03/04 | Debit Card Purchase 02/29 #6760 Zara.com New York NY 24061 Specialty Retail stores | 192.70 | | 88,834.05 |

## CHECKING ACTIVITY

Continued

| Date | Description | Amount Subtracted | Amount Added | Balance |
|---|---|---|---|---|
| 03/05 | Debit Card Purchase Return 02/29 #6760<br>ZARA USA 6442 MCLEAN VA 24062<br>Specialty Retail stores | | 9.99 | |
| 03/05 | Debit Card Purchase Return 03/01 #6760<br>GIANT 0231 OAKTON VA 24062<br>Food & Beverages | | 15.88 | |
| 03/05 | Debit Card Purchase Return 03/03 #6760<br>UNDER ARMOUR POTOMAC WOODBRIDGE VA 24064<br>Specialty Retail stores | | 23.24 | |
| 03/05 | Debit Card Purchase Return 03/03 #6760<br>Columbia 484 Hagerstown MD 24064<br>Specialty Retail stores | | 33.83 | |
| 03/05 | Debit Card Purchase Return 03/03 #6760<br>UNDER ARMOUR POTOMAC WOODBRIDGE VA 24064<br>Specialty Retail stores | | 113.41 | |
| 03/05 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 1.45 | | |
| 03/05 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 15.99 | | |
| 03/05 | Debit Card Purchase 03/02 01:41p #6760<br>CHICK-FIL-A #01831 FAIRFAX VA 24064<br>Restaurant/Bar | 5.35 | | |
| 03/05 | Debit Card Purchase 03/01 #6760<br>Zara.com New York NY 24062<br>Specialty Retail stores | 6.35 | | |
| 03/05 | Debit Card Purchase 03/03 03:17p #6760<br>KOMMA TEA I WOODBRIDGE VA 24064<br>Restaurant/Bar | 12.55 | | |
| 03/05 | Debit Card Purchase 03/02 01:26p #6760<br>CHICK-FIL-A #01831 FAIRFAX VA 24064<br>Restaurant/Bar | 16.42 | | |
| 03/05 | Debit Card Purchase 03/01 #6760<br>ZARA.COM/USA NEW YORK NY 24062<br>Specialty Retail stores | 16.94 | | |
| 03/05 | Debit Card Purchase 03/01 03:21p #6760<br>REI #84 FAIRFAX FAIRFAX VA 24063<br>Specialty Retail stores | 33.10 | | |
| 03/05 | Debit Card Purchase 03/03 04:12p #6760<br>The North Face Woodbridge VA 24064<br>Specialty Retail stores | 71.64 | | |
| 03/05 | Debit Card Purchase 03/03 02:12p #6760<br>NikePOS_US Woodbridge VA 24064<br>Specialty Retail stores | 90.05 | | 88,760.56 |
| 03/06 | Debit Card Purchase Return 03/05 #6760<br>Zara.com New York NY 24065<br>Specialty Retail stores | | 0.12 | |
| 03/06 | Debit Card Purchase Return 03/03 #6760<br>TJMAXX #0317 WOODBRIDGE VA 24065<br>Retail stores | | 16.99 | |
| 03/06 | ACH Electronic Credit EMBASSY OF KAZAK CREDITS | | 3,325.00 | |
| 03/06 | ACH Electronic Credit EMBASSY OF KAZAK CREDITS | | 8,750.00 | |
| 03/06 | Mobile Purchase PIN Based<br>D9227 GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 3.49 | | |
| 03/06 | Debit Card Purchase 03/05 #6760<br>Zara.com New York NY 24065<br>Specialty Retail stores | 12.82 | | |
| 03/06 | Mobile Purchase PIN Based<br>D9227 GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 66.50 | | 100,769.86 |
| 03/07 | Debit Card Purchase Return 03/05 #6760<br>GIANT 0231 OAKTON VA 24066<br>Food & Beverages | | 2.92 | |
| 03/07 | Debit Card Purchase Return 03/05 #6760<br>ZARA.COM/USA NEW YORK NY 24066<br>Specialty Retail stores | | 3.17 | |
| 03/07 | Debit Card Purchase Return 03/05 #6760<br>Zara.com New York NY 24066<br>Specialty Retail stores | | 4.23 | |
| 03/07 | Debit Card Purchase Return 03/05 #6760<br>Zara.com New York NY 24066<br>Specialty Retail stores | | 8.47 | |
| 03/07 | Debit Card Purchase Return 03/05 #6760<br>Zara.com New York NY 24066<br>Specialty Retail stores | | 10.59 | |
| 03/07 | Debit Card Purchase Return 03/06 #6760<br>Zara.com New York NY 24066<br>Specialty Retail stores | | 10.59 | |
| 03/07 | Debit Card Purchase Return 03/05 #6760<br>ZARA.COM/USA NEW YORK NY 24066<br>Specialty Retail stores | | 13.77 | |

## CHECKING ACTIVITY Continued

| Date | Description | Amount Subtracted | Amount Added | Balance |
|---|---|---|---|---|
| 03/07 | Debit Card Purchase Return 03/05 #6760<br>ZARA.COM/USA NEW YORK NY 24066<br>Specialty Retail stores | | 13.77 | |
| 03/07 | Debit Card Purchase Return 03/05 #6760<br>Zara.com New York NY 24066<br>Specialty Retail stores | | 13.77 | |
| 03/07 | Debit Card Purchase Return 03/05 #6760<br>Zara.com New York NY 24066<br>Specialty Retail stores | | 13.77 | |
| 03/07 | Debit Card Purchase Return 03/05 #6760<br>Zara.com New York NY 24066<br>Specialty Retail stores | | 13.77 | |
| 03/07 | Debit Card Purchase Return 03/06 #6760<br>Zara.com New York NY 24066<br>Specialty Retail stores | | 116.60 | |
| 03/07 | Debit Card Purchase Return 03/06 #6760<br>Zara.com New York NY 24066<br>Specialty Retail stores | | 154.65 | |
| 03/07 | Fee for Domestic Funds Transfer | 35.00 | | |
| 03/07 | Transfer to Bankcard 10:24p #4793<br>ONLINE Reference # 004354 | 226.24 | | |
| 03/07 | Outgoing Domestic Wire Transfer | 79,000.00 | | |
| 03/07 | Mobile Purchase PIN Based<br>D9227 GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 24.34 | | 21,864.35 |
| 03/08 | Mobile Purchase Returns 03/06 #6760<br>D9227 GIANT 0231 OAKTON VA 24067<br>Food & Beverages | | 7.56 | |
| 03/08 | Mobile Purchase Returns 03/06 #6760<br>D9227 GIANT 0231 OAKTON VA 24067<br>Food & Beverages | | 7.56 | |
| 03/08 | Debit Card Purchase Return 03/05 #6760<br>ZARA USA 3238 ARLINGTON VA 24067<br>Specialty Retail stores | | 12.99 | |
| 03/08 | Debit Card Purchase 03/06 12:14a #6760<br>CLR*CLUBPILATES5716202 OAKTON VA 24067<br>Recreational Services | 15.00 | | 21,877.46 |
| 03/11 | Zelle Debit PAY ID:CTIwqimeaprd ORG ID:CTI NAME:DINMUKHAMED | 3.00 | | |
| 03/11 | Zelle Debit PAY ID:CTI3ZS42a1ce ORG ID:CTI NAME:SAPARGALI SH | 14.00 | | |
| 03/11 | Zelle Debit PAY ID:CTIzulldQSJs ORG ID:CTI NAME:AMANKOS BAKT | 50.00 | | |
| 03/11 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS05154 | 1.10 | | |
| 03/11 | Debit PIN Purchase<br>DOLLARTRE 215 MAPLE AV VIENNA 08AUS07153 | 18.75 | | |
| 03/11 | Debit PIN Purchase<br>DOLLARTRE 215 MAPLE AV VIENNA 08AUS07153 | 22.25 | | |
| 03/11 | Mobile Purchase Sign Based 03/07 03:40p #6760<br>D9227 SUNOCO 0316528900 QPS VIENNA VA 24068<br>Autos (rental, service, gas) | 20.00 | | 21,748.36 |
| 03/12 | Debit Card Purchase Return 03/10 #6760<br>Zara.com New York NY 24071<br>Specialty Retail stores | | 3.17 | |
| 03/12 | Debit Card Purchase Return 03/10 #6760<br>ZARA.COM/USA NEW YORK NY 24071<br>Specialty Retail stores | | 10.59 | |
| 03/12 | Debit Card Purchase Return 03/10 #6760<br>Zara.com New York NY 24071<br>Specialty Retail stores | | 13.77 | |
| 03/12 | Mobile Purchase Sign Based 03/08 11:36a #6760<br>D9227 SHELL OIL12867586013 PETERSBURG VA 24070<br>Autos (rental, service, gas) | 2.21 | | |
| 03/12 | Debit Card Purchase 03/08 05:07p #6760<br>WEGMANS WAKE FOREST 14 WAKE FOREST NC 24069<br>Food & Beverages | 56.96 | | 21,716.72 |
| 03/13 | Mobile Purchase PIN Based<br>D9227 GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 46.99 | | 21,669.73 |
| 03/14 | Debit PIN Purchase ALDI 71053 CHANTILLY 08AUS07154 | 68.93 | | 21,600.80 |
| 03/15 | ACH Electronic Debit DOMINION ENERGY BILLPAY 007328378596 | 55.24 | | 21,545.56 |
| 03/18 | Zelle Credit PAY ID:BACpnl3hfozr ORG ID:BAC NAME:HUIQI ZHUANG | | 15.00 | |
| 03/18 | Mobile Purchase PIN Based<br>D9227 GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 9.15 | | 21,551.41 |
| 03/19 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 51.43 | | |
| 03/19 | Debit Card Purchase 03/17 #6760<br>Zara.com New York NY 24078<br>Specialty Retail stores | 105.80 | | |
| 03/19 | Debit Card Purchase 03/16 #6760<br>Zara.com New York NY 24076<br>Specialty Retail stores | 148.20 | | 21,245.98 |
| 03/20 | Debit PIN Purchase TJMAXX #0 8389 LEESBUR VIENNA 08AUS07153 | 158.47 | | |

## CHECKING ACTIVITY

Continued

| Date | Description | Amount Subtracted | Amount Added | Balance |
|---|---|---|---|---|
| 03/20 | Debit Card Purchase 03/18 06:08a #4793 VERIZON*RECURRING PAY 800-VERIZON FL 24079 Phones, Cable & Utilities | 49.99 | | 21,037.52 |
| 03/21 | ACH Electronic Debit VERIZON WIRELESS PAYMENTS | 327.15 | | |
| 03/21 | Debit PIN Purchase H MART FAIRFAX FAIRFAX 08AUS07154 | 73.87 | | |
| 03/21 | Debit PIN Purchase BURLINGTON STORES 310 FAIRFAX 08AUS07156 | 80.66 | | |
| 03/21 | Debit Card Purchase 03/19 12:53a #6760 CLR*CLUBPILATES5716202 OAKTON VA 24080 Recreational Services | 183.00 | | 20,372.84 |
| 03/22 | Debit Card Purchase Return 03/20 #6760 ZARA.COM/USA NEW YORK NY 24081 Specialty Retail stores | | 10.59 | |
| 03/22 | Debit Card Purchase Return 03/20 #6760 Zara.com New York NY 24081 Specialty Retail stores | | 38.05 | |
| 03/22 | Debit Card Purchase Return 03/20 #6760 Zara.com New York NY 24081 Specialty Retail stores | | 76.10 | |
| 03/22 | ACH Electronic Debit BEST BUY PAYMENT 611333807286681 1 | 3,149.00 | | |
| 03/22 | Debit PIN Purchase FOOD LION #1421 3380 U FRANKLINTON 08CUS07154 | 18.73 | | |
| 03/22 | Debit Card Purchase 03/20 02:05p #6760 LIDL #1546 VIENNA VA 24081 Food & Beverages | 13.33 | | |
| 03/22 | Debit Card Purchase 03/20 04:04p #6760 Uniqlo USA LLC New York NY 24081 Specialty Retail stores | 24.13 | | 17,292.39 |
| 03/25 | Debit Card Purchase Return 03/20 #6760 TJMAXX #0482 VIENNA VA 24082 Retail stores | | 6.99 | |
| 03/25 | Debit Card Purchase Return 03/22 #6760 Zara.com New York NY 24082 Specialty Retail stores | | 136.74 | |
| 03/25 | Mobile Deposit | | 150.00 | |
| 03/25 | Mobile Deposit | | 2,014.25 | |
| 03/25 | Zelle Debit PAY ID:CTIf1LEoznym ORG ID:CTI NAME:SAPARGALI SH | 10.00 | | |
| 03/25 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 2,101.91 | | |
| 03/25 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 10.58 | | |
| 03/25 | Debit PIN Purchase WHOLEFDS PST 101 1440 PWASHINGTON 08CUS07154 | 100.10 | | |
| 03/25 | Transfer to Bankcard 03/24 07:46a #4793 ONLINE Reference # 003367 | 308.06 | | |
| 03/25 | Mobile Purchase PIN Based D9227 GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 19.94 | | 17,049.78 |
| 03/26 | Debit Card Purchase Return 03/21 #6760 MARSHALLS #0461 FAIRFAX VA 24083 Retail stores | | 4.99 | |
| 03/26 | Debit Card Purchase Return 03/22 #6760 ZARA.COM/USA NEW YORK NY 24083 Specialty Retail stores | | 8.47 | |
| 03/26 | Debit Card Purchase Return 03/22 #6760 ZARA.COM/USA NEW YORK NY 24083 Specialty Retail stores | | 10.59 | |
| 03/26 | Debit PIN Purchase ALDI 71053 CHANTILLY 08AUS07154 | 77.34 | | |
| 03/26 | Mobile Purchase Sign Based 03/23 01:36p #6760 IHERB IHERB.COM WiZYz 9516163600 CA 24084 Food & Beverages | 21.39 | | 16,975.10 |
| 03/27 | Zelle Debit PAY ID:CTIhofoeozZr ORG ID:CTI NAME:YERLAN UTEGE | 65.00 | | |
| 03/27 | Debit Card Purchase 03/25 #6760 Zara.com New York NY 24086 Specialty Retail stores | 38.05 | | 16,872.05 |
| 03/28 | Credit REI #152 MCLEAN 8209 W MCLEAN 08AUS05159 | | 177.98 | |
| 03/28 | Debit PIN Purchase LIDL #1546 VIENNA 08AUS05154 | 68.12 | | 16,981.91 |
| 03/29 | Zelle Debit PAY ID:CTIlsJieDbma ORG ID:CTI NAME:ALEM BOLATOV | 20.00 | | |
| 03/29 | Zelle Debit PAY ID:CTIzd3mra8VC ORG ID:CTI NAME:SAPARGALI SH | 30.00 | | 16,931.91 |
| | **Total Subtracted/Added** | **88,240.80** | **16,377.53** | |

*All transaction times and dates reflected are based on Eastern Time.*
*Transactions made on weekends, bank holidays or after bank business hours are not reflected in your account until the next business day.*

## CUSTOMER SERVICE INFORMATION

| IF YOU HAVE QUESTIONS ON: | YOU CAN CALL: | YOU CAN WRITE: |
|---|---|---|
| Checking | 888-248-4226<br>For TTY:We accept 711 or<br>other Relay Service. | Citibank Client Services<br>100 Citibank Drive<br>San Antonio, TX 78245-9966 |

If you have questions about marketing communications, please visit www.citi.com/offersforyou or call 1-888-248-4226 (TTY: We accept 711 or other Relay Service).

**Important Disclosures**

**Please read the paragraphs below for important information on your accounts with us. Note that some of these products may not be available in all states or in all packages.**

The products reported on this statement have been combined onto one monthly statement at your request. The ownership and title of individual products reported here may be different from the addressee(s) on the first page.

**CHECKING AND SAVINGS**

**FDIC Insurance:**
Products reported in CHECKING and SAVINGS are insured by the Federal Deposit Insurance Corporation. Please consult your Citibank Customer Manual for full details and limitations of FDIC coverage.

**IN CASE OF ERRORS**

**In Case of Errors or Questions About Your Electronic Fund Transfers:**
If you think your statement or record is wrong or if you need more information about a transfer on the statement or record, telephone us or write to us at the address shown in the Customer Service Information section on your statement as soon as possible. We must hear from you no later than 60 days after we sent you the **first** statement on which the error or problem appeared. You are entitled to remedies for error resolution for an electronic fund transfer in accordance with the Electronic Fund Transfer Act and federal Regulation E or in accordance with laws of the state where your account is located as may be applicable. See your Client Manual for details.
***Give us the following information:*** (1) your name and account number, (2) the dollar amount of the suspected error, (3) describe the error or the transfer you are unsure about and explain as clearly as you can why you believe there is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

**The following special procedures apply to errors or questions about international wire transfers or international Citibank Global Transfers to a recipient located in a foreign country on or after October 28, 2013**: Telephone us or write to us at the address shown in the Customer Service Information section on your statement as soon as possible. We must hear from you within 180 days of the date we indicated to you that the funds would be made available to the recipient of that transfer. At the time you contact us, we may ask for the following information: 1) your name, address and account number; 2) the name of the person receiving the funds, and if you know it, his or her telephone number and/or address; 3) the dollar amount of the transfer; 4) the reference code for the transfer; and 5) a description of the error or why you need additional information. We may also ask you to select a choice of remedy (credit to your account in an amount necessary to resolve the error or alternatively, a resend of the transfer in an amount necessary to resolve the error for those cases where bank error is found). We will determine whether an error has occurred within 90 days after you contact us. If we determine that an error has occurred, we will promptly correct that error in accordance with the error resolution procedures under the Electronic Fund Transfer Act and federal Regulation E or in accordance with the laws of the state where your account is located as may be applicable. See your Client Manual for details.

**Citibank is an Equal Housing Lender.**

EQUAL HOUSING
LENDER

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010/R1/04F008

Citibank Client Services 008
PO Box 6201
Sioux Falls, SD 57117-6201

000
CITIBANK, N. A.
**Account**
**6785759031**

**Statement Period**
**Apr 1 - Apr 30, 2024**

RAUAN TLEULIN
ZHANNA DOSSOVA
2425 Hunter Mill Rd
Vienna VA 22181-3009



## BASIC BANKING PACKAGE AS OF APRIL 30, 2024

**Relationship Summary:**

| | |
|---|---|
| **Checking** | **$17,674.25** |
| **Savings** | **-----** |
| **Investments (not FDIC Insured)** | **-----** |
| **Loans** | **-----** |

4-2-24 amendments to your applicable customer agreement include updates to interest rate exceptions & the promotional rate feature for new Citi Savings accounts. Please visit www.citi.com/accountagreementsandnotices for more information.

## BASIC BANKING PACKAGE FEES

| Regular Checking Fees | | Your Fees this Statement Period |
|---|---|---|
| Monthly Service Fee* | $12.00 | Waived due to deposit balances |
| Fee for non-Citibank ATM transaction | $2.50 | None |

*To waive the monthly service fee, make one qualifying direct deposit and one qualifying bill payment during the statement period, or maintain $1,500+ in qualifying linked deposit accounts for the previous calendar month. Qualifying bill payments are those made using Citibank Online, Citi Mobile or Citiphone Banking.

All fees assessed in this statement period, including non-Citibank ATM fees, will appear as charges on your next Citibank monthly statement (to the account that is currently debited for your monthly service fee).

Please refer to your Client Manual-Consumer Accounts and Marketplace Addendum booklet for details on how we determine your monthly fees and charges.

## CHECKING ACTIVITY

**Regular Checking**

**6785759031**

**Beginning Balance:** $16,931.91
**Ending Balance:** $17,674.25

| Date | Description | Amount Subtracted | Amount Added | Balance |
|---|---|---|---|---|
| 04/01 | Debit Card Purchase Return 03/28 #6760<br>LIDL #1546 VIENNA VA 24089<br>Food & Beverages | | 3.02 | |

## CHECKING ACTIVITY

Continued

| Date | Description | Amount Subtracted | Amount Added | Balance |
|---|---|---|---|---|
| 04/01 | Debit Card Purchase Return 03/28 #6760<br>Zara.com New York NY 24089<br>Specialty Retail stores | | 105.80 | |
| 04/01 | Zelle Credit PAY ID:CTIflfbbpmmr ORG ID:CTI NAME:YERZHAN ASSA | | 157.00 | |
| 04/01 | Debit PIN Purchase SUNOCO 06458186 OAKTON 08AUS00155 | 42.12 | | 17,155.61 |
| 04/02 | Debit Card Purchase Return 03/28 #6760<br>TJMAXX #0482 VIENNA VA 24090<br>Retail stores | | 109.99 | |
| 04/02 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 7.48 | | |
| 04/02 | Debit Card Purchase 03/31 01:35p #6760<br>NikePOS_US Woodbridge VA 24092<br>Specialty Retail stores | 42.49 | | |
| 04/02 | Debit Card Purchase 03/31 01:19p #6760<br>NikePOS_US Woodbridge VA 24092<br>Specialty Retail stores | 55.23 | | 17,160.40 |
| 04/03 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 29.94 | | |
| 04/03 | Debit PIN Purchase<br>WHOLEFDS VNA 100 143 MAVIENNA 08AUS07154 | 31.46 | | |
| 04/03 | Transfer to Bankcard 06:53p #4793<br>ONLINE Reference # 005892 | 252.08 | | 16,846.92 |
| 04/04 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 488.88 | | |
| 04/04 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 19.98 | | 16,338.06 |
| 04/05 | Debit Card Purchase Return 04/03 #6760<br>Zara.com New York NY 24095<br>Specialty Retail stores | | 38.05 | |
| 04/05 | Debit Card Purchase 04/03 02:24p #6760<br>H&M0088 MCLEAN VA 24095<br>Specialty Retail stores | 7.10 | | |
| 04/05 | Debit Card Purchase 04/03 02:58p #6760<br>MACYS TYSONS CORNER MCLEAN VA 24095<br>Retail stores | 119.00 | | 16,250.01 |
| 04/08 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 22.06 | | |
| 04/08 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 26.21 | | 16,201.74 |
| 04/09 | Zelle Credit PAY ID:CTI81g53azVy ORG ID:CTI NAME:RAKHAT KARAK | | 236.33 | |
| 04/09 | Debit PIN Purchase<br>WHOLEFDS VNA 100 143 MAVIENNA 08AUS07154 | 70.11 | | 16,367.96 |
| 04/10 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 45.95 | | |
| 04/10 | Debit PIN Purchase H MART FAIRFAX FAIRFAX 08AUS07154 | 90.29 | | 16,231.72 |
| 04/11 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 1,118.10 | | |
| 04/11 | Debit PIN Purchase<br>BURLINGTON STORES 310 FAIRFAX 08AUS07156 | 39.91 | | |
| 04/11 | Debit PIN Purchase SUNOCO 06458186 OAKTON 08AUS00155 | 54.36 | | 15,019.35 |
| 04/12 | Debit Card Purchase Return 04/10 #6760<br>GIANT 0231 OAKTON VA 24102<br>Food & Beverages | | 4.02 | |
| 04/12 | Transfer to Bankcard 05:14p #4793<br>ONLINE Reference # 002416 | 291.09 | | 14,732.28 |
| 04/15 | Zelle Debit PAY ID:CTIdaBHplxSk ORG ID:CTI NAME:DINMUKHAMED | 45.00 | | |
| 04/15 | ACH Electronic Debit DOMINION ENERGY BILLPAY 007328378596 | 53.01 | | |
| 04/15 | ACH Electronic Debit CHASE CREDIT CRD EPAY 7445454993 | 107.18 | | |
| 04/15 | Debit PIN Purchase<br>TJMAXX #0 2700 POTOMAC WOODBRIDGE 08AUS07153 | 16.00 | | |
| 04/15 | Debit PIN Purchase<br>WHOLEFDS VNA 100 143 MAVIENNA 08AUS07154 | 35.43 | | |
| 04/15 | Debit PIN Purchase<br>BURLINGTON STORES 199 PRINCE WM 08AUS07156 | 49.84 | | |
| 04/15 | Debit Card Purchase 04/11 08:30p #6760<br>EZDOWNSIZING.COM STERLING VA 24103<br>Misc Business Services | 30.02 | | 14,395.80 |
| 04/16 | Debit PIN Purchase SHELL SERVICE STATION VIENNA 08AUS00155 | 41.15 | | 14,354.65 |
| 04/17 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 16.47 | | 14,338.18 |
| 04/18 | Debit Card Purchase Return 04/15 #6760<br>TJMAXX #0317 WOODBRIDGE VA 24108<br>Retail stores | | 16.50 | |
| 04/18 | Debit PIN Purchase<br>CVS/PHARMACY #01 01389-OAKTON 08AUS05159 | 1.74 | | |
| 04/18 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 10.19 | | |
| 04/18 | Transfer to Bankcard 10:18p #4793<br>ONLINE Reference # 009570 | 71.09 | | 14,271.66 |
| 04/19 | Transfer to Bankcard 07:26a #4793<br>ONLINE Reference # 000084 | 101.34 | | |
| 04/19 | Debit Card Purchase 04/18 02:34a #4793<br>VERIZON*RECURRING PAY 800-VERIZON FL 24109<br>Phones, Cable & Utilities | 49.99 | | 14,120.33 |

## CHECKING ACTIVITY

Continued

| Date | Description | Amount Subtracted | Amount Added | Balance |
|---|---|---|---|---|
| 04/22 | Debit Card Purchase Return 04/18 #6760<br>Zara.com New York NY 24110<br>Specialty Retail stores | | 2.11 | |
| 04/22 | Debit Card Purchase Return 04/18 #6760<br>Zara.com New York NY 24110<br>Specialty Retail stores | | 148.20 | |
| 04/22 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 78.47 | | |
| 04/22 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 143.57 | | |
| 04/22 | Debit Card Purchase 04/14 07:22p #6760<br>Zara.com New York NY 24110<br>Specialty Retail stores | 122.75 | | 13,925.85 |
| 04/23 | ACH Electronic Debit VERIZON WIRELESS PAYMENTS | 257.61 | | |
| 04/23 | Debit PIN Purchase<br>CVS/PHARMACY #01 01389-OAKTON 08AUS07159 | 0.88 | | |
| 04/23 | Debit PIN Purchase LIDL #1435 FAIRFAX 08AUS05154 | 23.25 | | |
| 04/23 | Debit PIN Purchase WM SUPERC Wal-Mart Sup FAIRFAX 08AUS05154 | 29.23 | | |
| 04/23 | Debit PIN Purchase TJMAXX #0 12170 FAIRFA FAIRFAX 08AUS07153 | 42.46 | | |
| 04/23 | Debit PIN Purchase COSTCO WHSE #0204 FAIRFAX 08AUS05153 | 406.61 | | |
| 04/23 | Debit Card Purchase 04/19 12:57a #6760<br>CLR*CLUBPILATES5716202 OAKTON VA 24111<br>Recreational Services | 183.00 | | 12,982.81 |
| 04/24 | Debit PIN Purchase ALDI 71054 FAIRFAX 08AUS07154 | 87.35 | | |
| 04/24 | Debit PIN Purchase H MART FAIRFAX FAIRFAX 08AUS07154 | 93.04 | | |
| 04/24 | Transfer to Bankcard 12:39p #4793<br>ONLINE Reference # 002394 | 236.79 | | 12,565.63 |
| 04/25 | ACH Electronic Debit PENNYMAC CASH 8208049753-0003 | 2,010.13 | | 10,555.50 |
| 04/26 | ACH Electronic Credit EMBASSY OF KAZAK CREDITS | | 8,447.73 | 19,003.23 |
| 04/29 | Zelle Credit PAY ID:CTIE2hIlufRx ORG ID:CTI NAME:GAUKHAR KIZA | | 1,540.00 | |
| 04/29 | Zelle Debit PAY ID:CTId1bka8jgj ORG ID:BAC NAME:ZHUSSIP ORYN | 46.00 | | |
| 04/29 | Zelle Debit PAY ID:CTI2jrVnrpwX ORG ID:CTI NAME:YERLAN UTEGE | 135.00 | | |
| 04/29 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 23.79 | | |
| 04/29 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 41.56 | | |
| 04/29 | Debit PIN Purchase SUNOCO 06458186 OAKTON 08AUS00155 | 54.80 | | |
| 04/29 | Debit Card Purchase 04/25 01:13p #6760<br>PARKMOBILE 770-818-9036 DC 24117<br>Autos (rental, service, gas) | 5.85 | | 20,236.23 |
| 04/30 | Zelle Credit PAY ID:CTIV5HrfyBPv ORG ID:CTI NAME:YERZHAN ASSA | | 155.00 | |
| 04/30 | ACH Electronic Credit EMBASSY OF KAZAK CREDITS | | 308.02 | |
| 04/30 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 3,025.00 | | 17,674.25 |
| | **Total Subtracted/Added** | **10,529.43** | **11,271.77** | |

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## CUSTOMER SERVICE INFORMATION

| IF YOU HAVE QUESTIONS ON: | YOU CAN CALL: | YOU CAN WRITE: |
|---|---|---|
| Checking | 888-248-4226<br>For TTY:We accept 711 or other Relay Service. | Citibank Client Services<br>100 Citibank Drive<br>San Antonio, TX 78245-9966 |

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**CHECKING AND SAVINGS**

**FDIC Insurance:**
Products reported in CHECKING and SAVINGS are insured by the Federal Deposit Insurance Corporation. Please consult your Citibank Customer Manual for full details and limitations of FDIC coverage.

**IN CASE OF ERRORS**

**In Case of Errors or Questions About Your Electronic Fund Transfers:**
If you think your statement or record is wrong or if you need more information about a transfer on the statement or record, telephone us or write to us at the address shown in the Customer Service Information section on your statement as soon as possible. We must hear from you no later than 60 days after we sent you the **first** statement on which the error or problem appeared. You are entitled to remedies for error resolution for an electronic fund transfer in accordance with the Electronic Fund Transfer Act and federal Regulation E or in accordance with laws of the state where your account is located as may be applicable. See your Client Manual for details.
***Give us the following information:*** (1) your name and account number, (2) the dollar amount of the suspected error, (3) describe the error or the transfer you are unsure about and explain as clearly as you can why you believe there is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

**The following special procedures apply to errors or questions about international wire transfers or international Citibank Global Transfers to a recipient located in a foreign country on or after October 28, 2013**: Telephone us or write to us at the address shown in the Customer Service Information section on your statement as soon as possible. We must hear from you within 180 days of the date we indicated to you that the funds would be made available to the recipient of that transfer. At the time you contact us, we may ask for the following information: 1) your name, address and account number; 2) the name of the person receiving the funds, and if you know it, his or her telephone number and/or address; 3) the dollar amount of the transfer; 4) the reference code for the transfer; and 5) a description of the error or why you need additional information. We may also ask you to select a choice of remedy (credit to your account in an amount necessary to resolve the error or alternatively, a resend of the transfer in an amount necessary to resolve the error for those cases where bank error is found). We will determine whether an error has occurred within 90 days after you contact us. If we determine that an error has occurred, we will promptly correct that error in accordance with the error resolution procedures under the Electronic Fund Transfer Act and federal Regulation E or in accordance with the laws of the state where your account is located as may be applicable. See your Client Manual for details.

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LENDER

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Citibank Client Services 008
PO Box 6201
Sioux Falls, SD 57117-6201

000
CITIBANK, N. A.
**Account**
**6785759031**

RAUAN TLEULIN
ZHANNA DOSSOVA
2425 Hunter Mill Rd
Vienna VA 22181-3009

**Statement Period**
**May 1 - May 31, 2024**



## BASIC BANKING PACKAGE AS OF MAY 31, 2024

**Relationship Summary:**

| | |
|---|---|
| **Checking** | **$22,480.53** |
| **Savings** | **-----** |
| **Investments (not FDIC Insured)** | **-----** |
| **Loans** | **-----** |

Effective May 7, 2024, the Certificate of Deposit (CD) terms within your corresponding agreement are updated to reiterate that you agree to leave your funds in the CD account for the first six days after account opening or renewal. Please refer to your corresponding agreement for more information.

## SUGGESTIONS AND RECOMMENDATIONS

As previously communicated, at least one owner of an account on this statement will convert to simplified banking on 06/23/24. If you have not yet converted, learn more about how simplified banking will impact you and your accounts by viewing your simplified banking snapshot and early access at citi.com/earlyaccess. For any questions, please contact us at 888-248-4226 or visit your local branch. For TTY: We accept 711 or other Relay Service.

## BASIC BANKING PACKAGE FEES

| Regular Checking Fees | | Your Fees this Statement Period |
|---|---|---|
| Monthly Service Fee* | $12.00 | Waived due to deposit balances |
| Fee for non-Citibank ATM transaction | $2.50 | 1 @ $2.50 = $2.50 |

*To waive the monthly service fee, make one qualifying direct deposit and one qualifying bill payment during the statement period, or maintain $1,500+ in qualifying linked deposit accounts for the previous calendar month. Qualifying bill payments are those made using Citibank Online, Citi Mobile or Citiphone Banking.

All fees assessed in this statement period, including non-Citibank ATM fees, will appear as charges on your next Citibank monthly statement (to the account that is currently debited for your monthly service fee).

Please refer to your Client Manual-Consumer Accounts and Marketplace Addendum booklet for details on how we determine your monthly fees and charges.

## CHECKING ACTIVITY

### Regular Checking

**6785759031**

**Beginning Balance:** $17,674.25
**Ending Balance:** $22,480.53

| Date | Description | Amount Subtracted | Amount Added | Balance |
|---|---|---|---|---|
| 05/01 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 78.51 | | |
| 05/01 | Debit PIN Purchase SUNOCO 03165289 VIENNA 08AUS00155 | 41.52 | | 17,554.22 |
| 05/02 | Zelle Debit PAY ID:CTILz3k5g95v ORG ID:CTI NAME:SAPARGALI SH | 30.00 | | |
| 05/02 | Debit PIN Purchase LIDL #1112 CHANTILLY 08AUS05154 | 24.88 | | |
| 05/02 | Debit PIN Purchase COSTCO WHSE #0334 CHANTILLY 08AUS07153 | 100.39 | | 17,398.95 |
| 05/03 | Zelle Credit PAY ID:CTIqweckz0bl ORG ID:CTI NAME:TIMUR OMAROV | | 55.54 | |
| 05/03 | Zelle Credit PAY ID:CTIW7shoGfbl ORG ID:CTI NAME:RAKHAT KARAK | | 300.35 | |
| 05/03 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 6.61 | | 17,748.23 |
| 05/06 | Zelle Credit PAY ID:CTIdcFzl32vd ORG ID:CTI NAME:ZAMIRA KOZHU | | 40.00 | |
| 05/06 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 84.11 | | |
| 05/06 | Debit PIN Purchase<br>CVS/PHARMACY #01 01389-OAKTON 08AUS07159 | 4.93 | | |
| 05/06 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 20.72 | | |
| 05/06 | Debit PIN Purchase H MART FAIRFAX FAIRFAX 08AUS07154 | 58.95 | | |
| 05/06 | Cash Withdrawal 05/04 09:57a #4793<br>Non Citi ATM P349941 ARLINGTON 08AUS051 | 43.25 | | 17,576.27 |
| 05/07 | Debit Card Purchase Return 05/03 #6760<br>MACY S PENTAGON CITY ARLINGTON VA 24126<br>Retail stores | | 119.00 | |
| 05/07 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 28.19 | | |
| 05/07 | Debit Card Purchase 05/04 #6760<br>MARSHALLS.COM FRAMINGHAM MA 24127<br>Specialty Retail stores | 139.92 | | 17,527.16 |
| 05/08 | Debit PIN Purchase MARSHALLS 13007 LEE JA FAIRFAX 08AUS07153 | 9.98 | | |
| 05/08 | Transfer to Bankcard 10:01a #4793<br>ONLINE Reference # 005265 | 118.43 | | 17,398.75 |
| 05/09 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 37.13 | | |
| 05/09 | Transfer to Bankcard 09:08a #4793<br>ONLINE Reference # 001446 | 53.64 | | 17,307.98 |
| 05/10 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 77.57 | | 17,230.41 |
| 05/13 | Zelle Debit PAY ID:CTIPnnAlau10 ORG ID:CTI NAME:DINMUKHAMED | 19.00 | | |
| 05/13 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 26.95 | | 17,184.46 |
| 05/14 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 16.95 | | 17,167.51 |
| 05/15 | ACH Electronic Debit DOMINION ENERGY BILLPAY 007328378596 | 53.49 | | |
| 05/15 | Debit PIN Purchase<br>WALGREENS STORE 10320 MFAIRFAX 08AUS07159 | 3.00 | | |
| 05/15 | Debit PIN Purchase<br>WHOLEFDS VNA 100 143 MAVIENNA 08AUS07154 | 58.03 | | |
| 05/15 | Transfer to Bankcard 09:35p #4793<br>ONLINE Reference # 006943 | 254.90 | | 16,798.09 |
| 05/16 | Debit PIN Purchase H MART FAIRFAX FAIRFAX 08AUS07154 | 54.42 | | 16,743.67 |
| 05/20 | Debit Card Purchase Return 05/15 #6760<br>TJMAXX #0228 FAIRFAX VA 24138<br>Retail stores | | 8.00 | |
| 05/20 | Credit JOHNSTON & MURP MC LEAN 08AUS05156 | | 110.60 | |
| 05/20 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 97.99 | | |
| 05/20 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 5.79 | | |
| 05/20 | Debit PIN Purchase LIDL #1546 VIENNA 08AUS05154 | 23.37 | | |
| 05/20 | Transfer to Bankcard 05/19 01:04p #4793<br>ONLINE Reference # 004168 | 105.60 | | 16,629.52 |
| 05/21 | Debit Card Purchase Return 05/18 #6760<br>MACYS TYSONS CORNER MCLEAN VA 24141<br>Retail stores | | 206.69 | |
| 05/21 | Zelle Debit PAY ID:CTIfwbjpHdyi ORG ID:CTI NAME:DINMUKHAMED | 15.00 | | |
| 05/21 | ACH Electronic Debit VERIZON WIRELESS PAYMENTS | 257.61 | | |
| 05/21 | Debit PIN Purchase<br>WALGREENS STORE 225 MAPVIENNA 08AUS07159 | 6.15 | | |
| 05/21 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 10.12 | | |
| 05/21 | Debit Card Purchase 05/18 05:27p #6760<br>H&M0088 MCLEAN VA 24140<br>Specialty Retail stores | 8.48 | | |
| 05/21 | Mobile Purchase Sign Based 05/20 03:47a #4793<br>VERIZON*RECURRING PAY 800-VERIZON FL 24141<br>Phones, Cable & Utilities | 49.99 | | |
| 05/21 | Mobile Purchase Sign Based 05/15 03:51p #6760<br>MACYS .COM MASON OH 24139<br>Retail stores | 206.69 | | |

## CHECKING ACTIVITY

Continued

| Date | Description | Amount Subtracted | Amount Added | Balance |
|---|---|---|---|---|
| 05/21 | Debit Card Purchase 05/18 09:55a #6760<br>CLR*CLUBPILATES5716202 OAKTON VA 24140<br>Recreational Services | 214.00 | | 16,068.17 |
| 05/22 | Zelle Credit PAY ID:BACiri4ghvzx ORG ID:BAC NAME:ZHUSSIP ORYN | | 45.00 | |
| 05/22 | Debit Card Purchase Return 05/21 #6760<br>Zara.com New York NY 24142<br>Specialty Retail stores | | 122.75 | |
| 05/22 | Debit PIN Purchase SHELL SERVICE STATION VIENNA 08AUS00155 | 12.05 | | 16,223.87 |
| 05/23 | Debit Card Purchase Return 05/21 #6760<br>GIANT 0231 OAKTON VA 24143<br>Food & Beverages | | 7.52 | |
| 05/23 | Zelle Credit PAY ID:CTIJqnP5jaZl ORG ID:CTI NAME:YERZHAN ASSA | | 260.00 | |
| 05/23 | ACH Electronic Credit EMBASSY OF KAZAK CREDITS | | 8,811.24 | |
| 05/23 | Debit PIN Purchase<br>DOLLARTRE 215 MAPLE AV VIENNA 08AUS05153 | 5.00 | | |
| 05/23 | Debit PIN Purchase<br>WHOLEFDS VNA 100 143 MAVIENNA 08AUS07154 | 18.97 | | |
| 05/23 | Transfer to Bankcard 07:04a #4793<br>ONLINE Reference # 004653 | 145.00 | | 25,133.66 |
| 05/24 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 124.99 | | |
| 05/24 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 17.34 | | |
| 05/24 | Transfer to Bankcard 12:45p #4793<br>ONLINE Reference # 009645 | 105.53 | | 24,885.80 |
| 05/28 | Mobile Deposit | | 91.01 | |
| 05/28 | Zelle Debit PAY ID:CTIwhl7zxkrD ORG ID:CTI NAME:SAPARGALI SH | 40.00 | | |
| 05/28 | ACH Electronic Debit APPLECARD GSBANK PAYMENT 58847174 | 74.99 | | |
| 05/28 | ACH Electronic Debit PENNYMAC CASH 8208049753-0004 | 2,010.13 | | |
| 05/28 | Debit PIN Purchase<br>MARSHALLS 1201 S HAYES ARLINGTON 08AUS07153 | 2.01 | | |
| 05/28 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 2.50 | | |
| 05/28 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 14.98 | | |
| 05/28 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 19.22 | | |
| 05/28 | Debit PIN Purchase<br>COSTCO WHSE #0233 ARLINGTON 08AUS07153 | 141.56 | | 22,671.42 |
| 05/29 | Zelle Credit PAY ID:BACe7akakz4l ORG ID:BAC NAME:ZHUSSIP ORYN | | 400.00 | |
| 05/29 | Debit PIN Purchase<br>BURLINGTON STORES 310 FAIRFAX 08AUS05156 | 9.88 | | |
| 05/29 | Debit PIN Purchase SHELL SERVICE STATION FAIRFAX 08AUS00155 | 11.06 | | |
| 05/29 | Debit PIN Purchase GIANT 0231 2932 CHAIN OAKTON 08AUS07154 | 29.94 | | |
| 05/29 | Debit PIN Purchase SUNOCO 03165289 VIENNA 08AUS00155 | 48.60 | | |
| 05/29 | Debit PIN Purchase H MART FAIRFAX FAIRFAX 08AUS07154 | 95.05 | | |
| 05/29 | Transfer to Bankcard 06:28p #4793<br>ONLINE Reference # 000048 | 155.61 | | |
| 05/29 | Debit Card Purchase 05/25 08:04p #6760<br>Zara.com New York NY 24149<br>Specialty Retail stores | 184.11 | | 22,537.17 |
| 05/30 | Debit PIN Purchase<br>TRADER JOE S #65 TRADERCENTREVILLE 08AUS07154 | 21.46 | | |
| 05/30 | Debit PIN Purchase H MART CENTREVI CENTREVILLE 08AUS07154 | 26.12 | | 22,489.59 |
| 05/31 | Zelle Credit PAY ID:CTIKllv3lppu ORG ID:CTI NAME:AMANKOS BAKT | | 6.00 | |
| 05/31 | Debit PIN Purchase VIENNA MART VIENNA 08AUS00155 | 15.06 | | 22,480.53 |
| | **Total Subtracted/Added** | **5,777.42** | **10,583.70** | |

*All transaction times and dates reflected are based on Eastern Time.*
*Transactions made on weekends, bank holidays or after bank business hours are not reflected in your account until the next business day.*

## CUSTOMER SERVICE INFORMATION

| IF YOU HAVE QUESTIONS ON: | YOU CAN CALL: | YOU CAN WRITE: |
|---|---|---|
| Checking | 888-248-4226<br>For TTY:We accept 711 or<br>other Relay Service. | Citibank Client Services<br>100 Citibank Drive<br>San Antonio, TX 78245-9966 |

If you have questions about marketing communications, please visit www.citi.com/offersforyou or call 1-888-248-4226 (TTY: We accept 711 or other Relay Service).

**Important Disclosures**

**Please read the paragraphs below for important information on your accounts with us. Note that some of these products may not be available in all states or in all packages.**

The products reported on this statement have been combined onto one monthly statement at your request. The ownership and title of individual products reported here may be different from the addressee(s) on the first page.

**CHECKING AND SAVINGS**

**FDIC Insurance:**
Products reported in CHECKING and SAVINGS are insured by the Federal Deposit Insurance Corporation. Please consult your Citibank Customer Manual for full details and limitations of FDIC coverage.

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***Give us the following information:*** (1) your name and account number, (2) the dollar amount of the suspected error, (3) describe the error or the transfer you are unsure about and explain as clearly as you can why you believe there is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

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