

Your Zelle® payment will be delivered in 1-3 business days and will show as **Sent** in your Zelle® transactions until the status changes to **Delivered**. You may cancel a payment that hasn't yet been delivered. Here's how:

1. Go to your Zelle® transactions.
2. Choose the payment you'd like to cancel.
3. Select **Cancel Payment**.
4. Tap **Yes** to cancel the payment.

For your records, here are the details of your payment:

From: account...6364

To: accounting@mns.com

Amount: \$2,500.00

Payment ID: COFCBPPIXATX

Memo: 788 Willoughby, Apt 432; Agent name:
Rachel Stern

Why is this payment taking 1-3 business days?

This can happen for several reasons—especially when sending to recipients you have a limited payment history with. This is to safeguard your transactions and can't be changed by you or by us. As a reminder, there's no purchase protection



[Inbox](#)

You sent money with...



Marina,

For your records, below are the details of the payment you sent with Zelle®.

From: **account...6364**

To: **accounting@mns.com**

Amount: **\$1,010.00**

Payment ID: **COFOF636DX0G**

Memo: **Agent: Rachel Stern; Apt: 788**

Willoughby, Apt 432

Congratulations: This payment went through our expedited process. Your recipient should have the funds shortly.

If you didn't initiate this payment, please call us at 800-655-2265, 8 a.m.-11 p.m. ET, 7 days a week.

Thanks for choosing Capital One.



Download the Capital One Mobile app



You sent money with Zelle®

Marina,

For your records, below are the details of the payment you sent with Zelle®.

From: **account...6364**

To: **accounting@mns.com**

Amount: **\$10.00**

Payment ID: **COFIBX1IAJSK**

Memo: **Agent: Rachel Stern; Apt: 788**

Willoughby Avenue, Apt 432

Congratulations: This payment went through our expedited process. Your recipient should have the funds shortly.

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